

Families of Americans living in Haiti who are trying to determine the status of their loved ones following the January 12 earthquake are encouraged to contact the State Department at 1-888-407-4747. This line is experiencing a high volume of calls at this time, so some callers may receive a recording. To better handle these requests, the State Department has established an e-mail address as well: [Haiti-Earthquake@state.gov](mailto:Haiti-Earthquake@state.gov).

A top priority of the State Department is accounting for the thousands of American citizens who are currently in Haiti. US citizens in Haiti have been urged to contact the Embassy via email at [ACSPaP@state.gov](mailto:ACSPaP@state.gov) to request assistance or call the Embassy's Consular Task Force at 509-2229-8942, 509-2229-8089, 509-2229-8322, or 509-2229-8672.

The Red Cross has also set up a Family Links website managed by the ICRC, in cooperation with the tracing services of the Haitian Red Cross Society and of National Red Cross and Red Crescent Societies throughout the world, to assist in the process of restoring contact between separated family members:

- [Family Links website for Haiti](#)